

# KEY FACTS DOCUMENT LENDING PRODUCTS



Vallibel Finance offers a wide range of lending products to our customers. The Company's key products are Leasing, Mortgage Loans, Auto Drafts, Vehicle Loans and Gold Loans.

PRODUCT / SERVICE	DESCRIPTION	MAIN PRODUCT FEATURES, TERMS AND CONDITIONS
	<ul style="list-style-type: none"> <li>■ You can obtain a tailor-made Finance Lease facility from Vallibel Finance to suit your individual requirements.</li> <li>■ We offer two categories of leasing; Micro Leasing and General Leasing.</li> <li>■ Micro Leasing is offered for the financing of low investment vehicles. Customer has the ability to lease Unregistered and Registered Motor Bikes, Three wheelers under this product category with tailor-made payment plans and competitive interest rates.</li> <li>■ General Leasing facility is offered for medium to high income earners requiring the purchase of registered and unregistered vehicles for private and commercial use.</li> <li>■ Leasing facilities are available for individual, SME and corporate clientele.</li> <li>■ Leasing facilities are offered to a wide range of vehicles/equipment including unregistered/registered motor cars, SUVs, vans, commercial</li> </ul>	<ul style="list-style-type: none"> <li>■ A person over the age of 18 years, holding a valid NIC/passport, residing in Sri Lanka or an organization registered in Sri Lanka, both with the capability to repay, are eligible to apply for a leasing facility.</li> <li>■ The minimum period is limited to one year and the maximum period can go up to 72 months (6 years).</li> <li>■ Security for lease facilities will be the absolute ownership over the asset and personal guarantors (if required).</li> <li>■ Maintaining the vehicle / equipment in running condition is a responsibility of the Customer.</li> <li>■ Comprehensive Insurance cover to be obtained every year assigning financial interest to Vallibel Finance during the entire facility period.</li> <li>■ A fixed or variable rate is charged during the tenure of the leasing product based on the Credit risk of the client. Currently it is ranging from 16.5%-25% p.a. Prevailing applicable interest charge will be informed to the client initially, before considering the facility.</li> <li>■ Charges; CRIB Chargers – Rs. 1,000/ to 3,000/-, Stamp Duty - as per the Stamp Duty Act, RMV fee – Rs. 2,000/- to 2,500/-, Documentation Charges, Insurance Premium, relevant government taxes (if applicable), valuation fee (if applicable) and any other applicable charges will be specified and communicated by the Company at the time of negotiating credit facilities and shall be borne by the borrower.</li> <li>■ We provide flexible repayment options. : Equated Installments, Structured or Bullet Payments according to a pre-agreed schedule.</li> </ul>

vehicles, buses, three-wheelers, single cabs, light trucks, land vehicles & motor bicycles, constructions machinery and equipment, etc.

- Monthly Rental amount and any other charges will be specified before entering in to the lease contract. You are invited to get all terms and conditions clarified by our officers, upfront.
- Borrower has 7 days grace period from the due date to pay the monthly installment. If the borrower doesn't pay the monthly installment on the due date or within the grace period, penal interest rate of 4% p.m. is applicable. This can be changed at the discretion of the management.
- Main regulatory provision applicable; Finance Leasing Act No. 56 of 2000.



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  	<ul style="list-style-type: none"> <li>■ Vallibel Finance's uniquely branded Vallibel Auto Draft, which is considered to be more economical than a bank overdraft facility, has continued to grow and be accepted in the market place since its launch in 2014.</li> <li>■ The unique feature of this product is that the Customer has to serve only the interest on monthly basis. Capital repayment is collected at the end of the period, agreed upon with the customer at the time of granting the facility.</li> <li>■ The convenience lies in the hassle-free manner in which the loan can be obtained and the payment of monthly interest rates.</li> <li>■ Vallibel Wheel Draft, an innovative product coupled with the features of an overdraft, targeting registered and un-registered three-wheel and motor bike owners.</li> </ul>	<ul style="list-style-type: none"> <li>■ A person over the age of 18 years, holding a valid NIC/passport, residing in Sri Lanka or an organization registered in Sri Lanka, both with the capability to repay, are eligible to apply for a Auto Draft facility.</li> <li>■ Maximum 24 months only.</li> <li>■ The repayment period of the facility will depend on the value of the facility provided.</li> <li>■ Either capital repayment is collected at the end of the period or part capital payments can be made during the tenor which can reduce the monthly interest.</li> <li>■ No burden and heavy monthly rental for the customer and the amount can be arranged upon the requirement of the customer.</li> <li>■ Security will be the pledge of a vehicle and personal guarantors.</li> <li>■ A fixed or variable rate is charged during the tenure of the product based on the Credit risk of the client. Currently it is ranging from 18%-20% p.a. Prevailing applicable interest charge will be informed to the client initially, before considering the facility.</li> <li>■ Charges; CRIB Charges – Rs. 1,000/ to 3,000/- , RMV fee – Rs. 2,000/- to 2,500/-, Documentation Charges, Insurance Premium, relevant government taxes (if applicable), valuation fee (if applicable) and any other applicable charges will be specified and communicated by the Company at the time of negotiating credit facilities and shall be borne by the borrower.</li> <li>■ Borrower has 4 days grace period from the due date to pay the monthly installment. If the borrower doesn't pay the monthly installment on the due date or within the grace period, penal interest rate of 4.25% p.m.is applicable. This can be changed at the discretion of the management.</li> <li>■ Main regulatory provisions applicable; Consumer Credit Act No. 29 of 1982, Mediation Board Act No. 72 of 1988, Recovery of Debt (Special Provisions) Act No. 2 of 1990.</li> </ul>

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<p><b>PERSONAL LOAN / VEHICLE LOAN</b></p>	<ul style="list-style-type: none"> <li>■ This product is customized to meet the needs of customers while providing the loan at a much faster and a more convenient manner.</li> <li>■ This loan is mainly offered for Motor Cars, Vans, SUVs.</li> </ul>	<ul style="list-style-type: none"> <li>■ A person over the age of 18 years, holding a valid NIC/passport, residing in Sri Lanka or an organization registered in Sri Lanka, both with the capability to repay, are eligible to apply for a Vehicle loan/Personal loan facility.</li> <li>■ The maximum period - upto 72 months (6 years).</li> <li>■ Security for facilities will be the financial ownership over the asset and personal guarantors (if required).</li> <li>■ A fixed or variable rate is charged during the tenure of the product based on the Credit risk of the client. Currently it is ranging from 16.5%-19.5% p.a. Prevailing applicable interest charge will be informed to the client initially, before considering the facility.</li> <li>■ Charges; CRIB Chargers – Rs. 1,000/ to 3,000/- , RMV fee – Rs. 2,000/- to 2,500/-, Documentation Charges, Insurance Premium, relevant government taxes (if applicable), valuation fee (if applicable) and any other applicable charges will be specified and communicated by the Company at the time of negotiating credit facilities and shall be borne by the borrower.</li> <li>■ Borrower has 7 days grace period from the due date to pay the monthly installment. If the borrower doesn't pay the monthly installment on the due date or within the grace period, penal interest rate of 4% p.m. is applicable. This can be changed at the discretion of the management.</li> <li>■ Main regulatory provision applicable; Consumer Credit Act No. 29 of 1982, Mediation Board Act No. 72 of 1988, Recovery of Debt (Special Provisions) Act No. 2 of 1990</li> </ul>

PRODUCT / SERVICE	DESCRIPTION	MAIN PRODUCT FEATURES, TERMS AND CONDITIONS
	<ul style="list-style-type: none"> <li>■ Vallibel Finance offers the Gold Loan facility to individuals to obtain instant loans secured against gold articles.</li> <li>■ We offer you highest advance at competitive interest rates in the gold loan market depend on the value of gold at the date of obtaining the funds.</li> <li>■ Repayments can be made in installments at your convenience.</li> <li>■ If needed, you can redeem one article, when you have obtained a gold loan for more than one article.</li> <li>■ Highest security with trusted excellence and 100% free insurance cover for your valuables.</li> </ul>	<ul style="list-style-type: none"> <li>■ Applicants should be citizens and a resident of Sri Lanka over 18 years of age having valid identity. Should provide a valid National Identity Card (NIC)/Driving License/passport to obtain the service. Minimum advance amount is Rs 1,000/-. Facility is available for 1, 2, 3, 6, 9 &amp; 12 Months.</li> <li>■ Exposure of advance is based on the value of gold articles pledged.</li> <li>■ The rate of interest on your loan is fixed and it is mentioned in Gold Loan ticket provided at the time of disbursement of the loan. Interest will be charged 1% for first ten days and thereafter applicable interest rate will be charged on daily basis.</li> <li>■ Prevailing applicable interest rate will be informed to the client initially. Currently it is ranging from 16%-23% p.a.</li> <li>■ Service charge, if applicable shall be borne by the borrower.</li> <li>■ The borrower is free to redeem the articles or renew the contract at any time of the stipulated period. The borrower's identity has to be established and will be identified properly at the time of redemption and at the renewal.</li> <li>■ If the article is not redeemed or renewed on due date, an overdue interest rate of 0.5% per month will be charged on amount outstanding.</li> <li>■ The borrower is required to sign a mortgage bond pledged over the articles in accordance with the Mortgage Act No 6 of 1949.</li> <li>■ At the renewal, cash paid receipt and a new mortgage ticket will be issued to the customer.</li> <li>■ Customers are requested to inform us in advance for redemption of articles.</li> <li>■ At the redemption, cash paid receipt will be issued to the customer with the articles.</li> <li>■ Gold loan articles, which are not redeemed or not renewed within the contracted period, will be auctioned after informing the Customer, in accordance with the regulations laid down in the Mortgage Act</li> <li>■ Main regulatory provision applicable; Mortgage Act No. 06 of 1946 as amended</li> </ul>

Below Facts are relevant for all Products as applicable;

### PROCEDURE TO FOLLOW TO OBTAIN THE PRODUCT/SERVICE

- Customers seeking to obtain a product/service from Vallibel Finance PLC are invited either to visit us or contact the closest branch. The list of branches, their locations and contact numbers are displayed on our website. <https://www.vallibelfinance.com/branches/>
- Our officers will assist you with the required information and guide you to meet your requirement.
- After the discussion the prospective borrower and the Company representative will negotiate the terms and conditions of the facility. During the negotiation process you are encouraged to obtain all details from our company representative, about interest rates and other terms and conditions.
- The Customer is required to complete the Loan Application Form and provide us with the relevant documents to proceed with evaluating and processing the loan request.
- An investigation of the subject vehicle/property, business and residential premises will be carried out by an authorized officer of the Company as part of the credit evaluation process.
- Originally negotiated terms and conditions may get amended at the approval stage and same will be communicated by the Company to the applicant, prior to granting the facility.
- The loan will be granted within the minimum time period provided, all documents are produced as per the Company requirements.
- The facilities will be available at the sole discretion of the Company subject to completion of all required documents and in line with the Company's credit evaluation criteria.

## **APPLICABLE LEGAL PROVISIONS**

Products are governed under the provisions of the Finance Leasing Act No. 56 of 2000, Consumer Credit Act No. 29 of 1982, Mortgage Act No. 6 of 1949, Secured Transactions Act No.49 of 2009, Registration of Title No. 21 of 1998, Arbitration Act No.11 of 1995, Mediation Board Act No. 72 of 1988, Recovery of Debt (Special Provisions) Act No. 2 of 1990, Inland Trust Receipts Act No. 14 of 1990, Finance Business Act No.42 of 2011, Inland Revenue Act No.24 of 2017, Law of Breach of Contract, the Civil Procedure Code and any other laws which are in existence for the time being or any other laws which will be introduced from time to time, as applicable.

## **PROCEDURE FOR RECOVERY**

Based on the tenure of the Agreement, the loan will be recovered as rentals. In the event of irregular payments, the Company will follow recovery actions case by case. Continuous reminder calls, customer visits, reminder letters, etc. will be utilized in order to encourage regularizing the repayments. The Company will make every effort to facilitate the re-payment of the credit facilities by the Customers.

If the Customer is still unable to settle the respective credit facility, Vallibel Finance would initiate recovery actions in accordance with its contractual rights and the relevant laws. If we are compelled to deploy our recovery officers as a result of contract becoming delinquent, the cost incurred due to such visits will be charged to the contract. All legal and other expenses incurred by the Company in this regard shall be borne by the Customer.

## **DISCLOSURE OF CUSTOMER INFORMATION**

We maintain strict secrecy in respect of all transactions with the Customer subject to the provisions of section 61(2) of the Finance Business Act No. 42 of 2011.

Vallibel Finance PLC is regulated by the Central Bank of Sri Lanka, and is obligated to provide details of Customer transactions to the Central Bank of Sri Lanka and other regulatory/statutory institutions without prior notice to the customer, and without further obligations or legal recourse to the Customer.

The Company is bound to report lending information including borrower details to the Credit Information Bureau of Sri Lanka.

## **Financial Transaction Reporting Act No. 6 of 2006**

Where the Company has reasonable grounds to suspect that any transaction or attempted transaction may be related to the commission of any unlawful activity or any criminal offence, such transactions will be reported to the Financial Intelligence Unit under the provisions of Section 7 of the Financial Transaction Reporting Act No 6 of 2006.

## COMPLAINT HANDLING PROCEDURE

You can lodge complaints with regard to our services by either;

1. Contacting call centre on +94 11 7 480 480 and inform concern
2. E-mail to [tellus@vallibelfinance.com](mailto:tellus@vallibelfinance.com)
3. In writing to Vallibel Finance PLC, No. 310, Galle Road, Colombo 03
4. Submitting a message on 'Contact Us' page of website [www.vallibelfinance.com](http://www.vallibelfinance.com)

In the event a satisfactory solution is not provided by the Company, customer can escalate his/her complain to the office of the Financial Ombudsman of Sri Lanka.

Financial Ombudsman  
Office of the Financial  
Ombudsman

143A, Vajira Road,  
Colombo 05.

Contact Number: +94 11 259 5624

Tele fax: +94 11 259 5625 Email:

[fosril@sltnet.lk](mailto:fosril@sltnet.lk) Website:

[www.financialombudsman.lk](http://www.financialombudsman.lk)

The Key Facts Document consists of the main features of the products and services offered by Vallibel Finance PLC to help you understand the features of the product. The Company reserves the right to amend any of the above stated terms, Conditions and charges at any time at the sole discretion of the company.